

Strategic Plan on a page

2024 - 2026

Purpose

We empower individuals, families, and communities to grow through a rich culture of belonging, connection, and respectful relationships

Values

Listen with compassion

Work together with respect

Celebrate difference and promote fairness

Strive for quality and trust

Strategic priorities

Our clients at the centre

- Transform the client journey
- Embed RA-NT's response to family violence
- Better support clients with diverse needs and backgrounds

- Transform our approach to supporting First Nations clients

Support more Territorians with high priority needs

- Evolve existing programs and services to reach more Territorians in priority populations
- Reach more Territorians through new services with a focus on family violence, mental health and disability

- Support more First Nations people

Foster strong community connections

- Increase awareness of RA-NT's programs and services
- Stronger partnerships with other organisations
- Advocate for change

- Stronger partnerships with First Nations organisations

Strategic enablers

Grow our own

- Improve staff recruitment, retention and satisfaction
- Increase diversity of RA-NTs staff

- Grow our cultural fitness for working with First Nations staff, clients and partners
- Recruit and retain more First Nations staff

Strengthen our foundations

- Improve systems and processes, including technology systems
- Better understand our clients and outcomes

- Embed First Nations people as a key organisational priority

Ensure our financial sustainability

- Increase the diversity of funding sources
 - Expand fee-for-purpose services

First Nations focus

First Nations focus

RA-NT's new values bring together different elements of our approach to working together and with our clients

Value

Listen with compassion

We care deeply for each other and our clients. We are committed to listening with curiosity and empathy, and to providing a space for people to feel safe and supported.

Work together with respect

Relationships and the way we connect with each other are our lifeblood and are core to building each other up and working towards growth and healing.

Celebrate difference and promote fairness

We embrace diversity and prioritise inclusion, equity and self-determination. We are strong in our commitment to social justice across ages, gender, cultural and financial differences.

Strive for quality and trust

We value honesty and truth, and we do what we say we will do with a commitment to quality and professionalism. We are always learning about our clients, ourselves and best practice, to deliver the best services and programs that we can.